Xaman-Ha, Lote Hotelero Nº2 77710 - Playa del Carmen Quintana Roo - Mexico Tel: 52-984-8772000 Fax: 52-984-8730424 dir.tucque@iberostar.com.mx



Last published version: WINTER 2005-2006 Certifications & Services Season / Location Season: Open all year O Open from to Location: Directly on beach O Distance to beach m. Name of the beach: PLAYACAR Km. to airport CANCUN Km. to airport 1 Km. to PLAYA DEL CARMEN Km. to O Regular public bus to: Construction details Constructed in: 97 Redecorated / Renovated in: 2001 Redecorated / Renovated areas: **ROOMS / GARDENS Building details** Nº buildings: 10 Floors: in main building in apartments 3 in bungalows Lifts: in main building in apartments in bungalows 350 Rooms: in main building in apartments in bungalows 700 Beds: in main building in apartments in bungalows

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Hotel Facilities Air With Cond Charge Qty Name Comments 1 Bookstore ü ü 4 Conference Room ü ü 1 Doctor ü ü 1 Hairdresser unisex ü ü 1 Internet-Corner ü ü 1 Jewellery ü ü 1 Laundry Service ü 1 Minimarket ü ü 1 Parking 1 Post ü 1 Souvenirshop ü ü 1 Tequilería ü ü

| | External Facilities | | | | | | | | | |
|-----|----------------------|--------|----------|--|--|--|--|--|--|--|
| Qty | Qty Name Km Comments | | | | | | | | | |
| 1 | Drugstore | 0.5 km | Playacar | | | | | | | |
| 1 | Shopping centre | 0.5 km | Playacar | | | | | | | |

| Food & Beverage | | | | | | | | | |
|---------------------------------|-----------|---|---------------------|--------------|-------------|----------------------------|----------------------------|------------------------|-----------------------------------|
| Name | Situation | Services | Reserv. required | Non Smok. | Air Cond | Dress code | Opening hours | Buffet / A la carte | Meals |
| Aqua Bar La cascada | Hotel | Imported and domestic drinks | | | | | 10:00-18:00 | | |
| Bar Theatre La Plaza | Hotel | imported and domestic drinks | | | ü | | 17:00-00:00 | | |
| Beach Bar El kiosco | Hotel | Imported and domestic drinks | | | | | 11:00-19:00 | | |
| Discotheque La Mascara | Hotel | Imported and domestic drinks | | | ü | | 23:00-03:00 | | |
| Lobby Bar Tikal | Hotel | Imported and domestics drinks | | | | See additional information | 11:00-00:00 | | |
| Main Restaurant Tulum | Hotel | international buffet with "show cooking" | | | | See additional information | 07:00-10:00 18:30-22:00 | Buffet Buffet | Breakfast Dinner |
| Main Restaurant Cozumel | Hotel | International buffet with "Show cooking" | | | | See additional information | 13:00-15:00 | Buffet | Lunch |
| Pool Restaurant Palapa Uxmal | aHotel | International buffet | | | | | 10:00-12:00 12:00-16:00 | Buffet Buffet | Breakfast Continental Lunch |
| Restaurant El Bonsai | Hotel | Japanese food | ü | | ü | See additional information | 18:30-22:30 | A la carte | Dinner |
| Restaurant Tropical | Hotel | international food | ü | | | | 18:30-22:30 | A la carte | Dinner |
| Restaurant La Hacienda | Hotel | mexican food | ü | | ü | See additional information | 18:30-22:30 | A la carte | Dinner |
| Restaurant La Gondola | Hotel | italian food | ü | | ü | See additional information | 18:30-22:30 | A la carte | Dinner |
| Steak House La Marimba | Hotel | grill restaurant | ü | | | | 18:30-22:30 | A la carte | Dinner |

All Inclusive

Food: "All inclusive " service including room-service, breakfast, lunch and dinner in buffet style as well as snacks the whole day.

Optional a la carte dinner (reservation required; dress code)

Beverage: National and International brands, cocktails, domestic beer and wine. Soft drinks and beer from the mini-bar

Sports:

Included in the "All inclusive" package are : windsurfing, catamaran sailing, kayaks, tennis, diving clinics in the pool, cycle-tours, gym, aerobics, dance lessons, air rifle shooting, billards, table tennis, water-polo, volley-ball

| | Swimming Facilities | | | | | | | | | |
|-----|---------------------|-------------|------------|----------|------------|-----------|--|--|--|--|
| Qty | Description | Fresh Water | Salt Water | Heatable | Integrated | Separated | | | | |
| 1 | Childrens pool | 1 | | | | 1 | | | | |
| 3 | Outdoor Pool | 3 | | | | | | | | |

| | Health & Beauty | | | | | | | | | |
|-----|-----------------|-------------|-------------------|-------------------------------------|--|--|--|--|--|--|
| Qty | Description | With Charge | Without Charge | Comments | | | | | | |
| 1 | Fitness Room | | ü | with A/C | | | | | | |
| 1 | Hairdresser | ü | | with A/C | | | | | | |
| 5 | Jacuzzi | | ü | | | | | | | |
| 7 | Massage | ü | | on the beach or in private with A/C | | | | | | |
| 2 | Sauna | | ü | | | | | | | |

| Beach | Garden / Pool Area | | | | | |
|---------------------------|-----------------------------|--|--|--|--|--|
| ⊳ Sandy | | | | | | |
| ○ Fine Gravel | Parasols without charge | | | | | |
| O Rocky | Mattresses without charge | | | | | |
| | Pool towels without deposit | | | | | |
| Þ Parasols without charge | | | | | | |

| | Red | ception | | |
|------------------------|----------------|------------|----------------|----------|
| b Money Exchange ○ | b Rent a car | | b Bicycle Rent | |
| Staff speaks: | þ Spanish | þ German | þ English | þ French |
| | Others: Italia | n | | |
| Accepted credit cards: | AMEXCO, VISA, | MASTERCARD | | |

| | | | Child | ren | | | | | | | | | | |
|-----------------------|--------------------------------------|--------------|----------|-------------|---|--|--|--|--|--|--|--|--|--|
| p Playground | Playground b Playroom b Special Menu | | | | | | | | | | | | | |
| b Babysitting on requ | uest durin | g night-time | with | charge | Cot. without charge | | | | | | | | | |
| Club | Ages | Time | Season | | Activities | | | | | | | | | |
| Lucy's Mini Club | 4-12 yrs | 10:15-17:00 | All year | complete en | tertainment program with activities, sports and ed by our "star friends team" | | | | | | | | | |

| | Rooms | | | | | | | | | | | | | | | | | | | | | | | |
|-----|---------------------|----------|---------|--------|------|-------|---------|-----------|----------|-----------|--------|------------------|-----------|------------|------------------|--------------|---------|-----------|------------|----------------|----------|----------------|---------------|--|
| Qty | Room Types | Bathroom | Jacuzzi | Shower | W.C. | Salon | Terrace | Land View | Sea View | Telephone | Sat-TV | Air Conditioning | Grand Lit | 2 Bedrooms | Ad. Bed possible | Room service | Minibar | Hairdryer | Safety Box | Coffee machine | Sofa bed | Queen Size Bed | King Size Bed | |
| 8 | JUNIOR SUITES | ü | | ü | ü | | ü | | ü | ü | ü | ü | | | ü | ü | ü | ü | ü | ü | | ü | | |
| 16 | JUNIOR SUITES | ü | | ü | ü | | ü | | ü | ü | ü | ü | | | ü | ü | ü | ü | ü | ü | | | ü | |
| 2 | PRESIDENTIAL SUITES | ü | ü | ü | ü | ü | 2 | | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | | ü | ü | |
| 156 | TWINS | ü | | ü | ü | | ü | ü | 0 | ü | ü | ü | ü | | ü | ü | ü | ü | ü | ü | ü | | ü | |
| 168 | TWINS | ü | | ü | ü | | ü | ü | 0 | ü | ü | ü | ü | | ü | ü | ü | ü | ü | ü | ü | ü | | |

| | Cleaning | | | | | | | | | | | |
|-------------------|--------------------|---------------|---------|--|--|--|--|--|--|--|--|--|
| Change of towels: | | ays a week | | | | | | | | | | |
| | O Ecosystem (on gu | ests request) | | | | | | | | | | |
| Change of sheets: | þ Every 1 days | | | | | | | | | | | |
| | O Ecosystem (on gu | ests request) | | | | | | | | | | |
| Voltage: | þ 110 v | O 125 v | O 220 v | | | | | | | | | |

| | Facilities for Handicapped |
|------------|----------------------------|
| ♭ Ramps | D Public Areas |
| þ Rooms: 2 | Bathrooms: 2 |

| Enter | tainment |
|--|--|
| Interior Dance with orchestra 6 times weekly Dance with records 7 times weekly | Exterior All year Professional Shows 1 times weekly Entertainment Shows 6 times weekly |
| O Other activities: | |

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| | | | | Sp | orts |
|--------------------|-------|-----|----------------|-------------------|------------|
| Activity | Hotel | Km | With Charge | Without Charge | Comments |
| Aerobic | ü | | | ü | |
| Air-Rifle Shooting | ü | | | ü | |
| Banana Boat | | 0.5 | ü | | |
| Bicycle Hire | ü | | ü | | |
| Bicycle Tours | ü | | | ü | |
| Boccia | ü | | | ü | |
| Catamaran | ü | | | ü | |
| Darts | ü | | | ü | |
| Golf | | 1 | ü | | |
| Gymnastics | ü | | | ü | |
| Pool-Aaerobics | ü | | | ü | |
| Sailing | ü | | | ü | |
| Scuba-diving | ü | | ü | | |
| Table Tennis | ü | | | ü | |
| Tennis | ü | | | ü | Floodlight |
| Tennis Lessons | ü | | | ü | |
| Volleyball | ü | | | ü | |
| Waterski | | 0.5 | ü | | |
| Windsurfing | ü | | | ü | |

| Animals | | |
|----------------|------------|-------------|
| り Not admitted | O Admitted | Rate / day: |
| Animals: | | |

Additional Information

WINDSURFING, SAILING AND CATAMARAN (1 HOUR A DAY WITH RESERVATION) - BYCICLE TOURS (2 TOURS DAILY)

RESERVATION REQUIRED FOR A LA CARTE RESTAURANTS, RESTRICTIONS MAY APPLY,

DRESS-CODE A LA CARTE RESTAURANTS: LONG PANTS AND SHIRTS WITH SLEEVES FOR GENTTELMEN ARE MANDATORY

DRESS-CODE MAIN RESTAURANT: CASUAL DRESS-CODE (NO SWIMWEAR, NO TANK-TOPS FOR DINNER)

DRESS-CODE LOBBY-BAR: CASUAL DRESS-CODE (NO SWIMWEAR)