

Riviera Maya, km. 309  
77710 - Playa Paraiso  
Quintana Roo - Mexico  
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### Certifications & Services



### Season / Location

Season:  Open all year  Open from  to

Location:  Directly on beach  Distance to beach  m.

Name of the beach:

Km. to airport   Km. to airport

Km. to   Km. to

Regular public bus to:

### Construction details

Constructed in:  Redecorated / Renovated in:

Redecorated / Renovated areas:

### Building details

Nº buildings:

Floors:  in main building  in apartments  in bungalows

Lifts:  in main building  in apartments  in bungalows

Rooms:  in main building  in apartments  in bungalows

Beds:  in main building  in apartments  in bungalows

Hotel Facilities				
Qty	Name	Air Cond	With Charge	Comments
1	Concierge			Concierge Service in every building
7	Conference Room	Ü	Ü	1.500 m2 flexible conference surface
1	Doctor	Ü	Ü	24 hours medical assistance
1	Games room			
1	Gents hairdresser	Ü	Ü	
1	Internet-Corner	Ü	Ü	also at the Ib.Paraiso Convention Center
1	Jewellery	Ü	Ü	
1	Ladies hairdresser	Ü	Ü	
1	Laundry Service		Ü	Valet Service
1	Minimarket	Ü	Ü	
1	Parking			
1	Photographer		Ü	1 hour service
1	Shuttle bus			to Playa del Carmen
1	Tequilería	Ü	Ü	

External Facilities				
Qty	Name	Km	Comments	
1	Bank	20	several Banks in Playa del Carmen	
1	Cinema	20	in Plaza Pelicano - Playa del Carmen	
1	Hospital	20	emergency room available	

Food & Beverage									
Name	Situation	Services	Reserv. required	Non Smok.	Air Cond.	Dress code	Opening hours	Buffet / A la carte	Meals
Bar Theatre	Hotel						17:00-00:00		
Fumoir	Hotel						17:00-01:00		
Grill & Steak House	Hotel		Ü	Ü	Ü	Long Trousers for gentlemen	18:30-22:00	A la carte	Dinner
Ice Cream Saloon "El Mirador"	Hotel	ice creams					11:00-18:00		
Lobby Bar	Hotel	National and International Drinks, Cocktails			Ü	no	09:00-01:00		
Main Restaurant	Hotel					No swimming suites, no t-tanks	07:00-10:00 13:00-15:00	Buffet Buffet	Breakfast Lunch
Pool Bar "Las Rocas"	Hotel						10:00-19:00		
Pool Bar "Las Olas"	Hotel						11:00-18:00		
Pool Restaurant	Hotel						10:00-11:45 12:00-16:30	Buffet Buffet	Breakfast Lunch Sanck
Pool Snack Bar	Hotel					No	16:30-18:30		
Restaurant Mexican	Hotel	Mexican food	Ü	Ü	Ü	Long Trosers for gentlemen	18:30-22:00	A la carte A la carte	Dinner
Restaurant Gourmet		French Specalties/ Children under 12 years not allowed	Ü	Ü	Ü	Long Trousers for gentlemen	18:30-22:00	A la carte	Dinner
Restaurant Japanese Teppanyaki	Hotel	Specialty Restaurant	Ü	Ü	Ü	Long Trousers for Gentlemen	18:30-22:00		Dinner
Restaurant Fish and Seafood	Hotel	Specialty Restaurant	Ü	Ü	Ü	Long Trousers for gentlemen	18:30-22:00	A la carte	Dinner

**All Inclusive**

**Food:** All food in the restaurants is included, as well the restaurants of the neighbour hotels Iberostar Paraiso Lindo, Iberostar Paraiso Beach and Ib. Paraiso del Mar on request

**Beverage:** All beverages in the hotel are included\*  
 Additional Wine list with charge is available  
 \* supplements for banqueting service and private parties

**Sports:** tennis, snorkeling, beach-volley, shooting, ping-ponmg, billiards, card games, scuba clinic, sailing, kayak, windsurfing, basket ball  
 \*tennis lessons, motorized watersports, parasailing and Scuba Diving are not included

**Swimming Facilities**

Qty	Description	Fresh Water	Salt Water	Heatable	Integrated	Separated
1	Childrens pool	1		0		1
1	Jacuzzi	2		0		2
3	Outdoor Pool	1		0		3
1	Slow River Pool		1	0		1
1	Wave Pool		1	0		1

**Health & Beauty**

Qty	Description	With Charge	Without Charge	Comments
1	Fitness Room		ü	
1	Hairdresser	ü		
2	Jacuzzi		ü	one heated & one cold water
1	Massage	ü		
1	Medical Care	ü		
2	Solarium		ü	separated women/men
1	Spa		ü	
1	Turkish Bath		ü	separated women/men

Beach	Garden / Pool Area
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<p>⊖ Sandy</p> <p>○ Fine Gravel</p> <p>○ Rocky</p> <p>⊖ Sunloungers <input type="text" value="without"/> charge</p> <p>⊖ Parasols <input type="text" value="with"/> charge</p>	<p>⊖ Sunloungers <input type="text" value="without"/> charge</p> <p>⊖ Parasols <input type="text" value="without"/> charge</p> <p>⊖ Mattresses <input type="text" value="without"/> charge</p> <p>⊖ Pool towels <input type="text" value="with deposit"/></p> <p>⊖ Garden m2: <input type="text" value="120000"/></p>
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Reception		
<input type="checkbox"/> Money Exchange	<input type="checkbox"/> Rent a car	<input type="radio"/> Bicycle Rent
<input type="checkbox"/> Safe in room - included	<input type="radio"/>	<input type="radio"/>
Staff speaks:	<input type="checkbox"/> Spanish	<input type="checkbox"/> German
	<input type="checkbox"/> English	<input type="checkbox"/> French
	<input type="checkbox"/> Others: Italian	
Accepted credit cards:	VISA, MASTER, AMERICAN EXPRESS	

Children				
<input type="checkbox"/> Playground	<input type="checkbox"/> Playroom	<input type="checkbox"/> Special Menu		
<input type="checkbox"/> Babysitting on request during night-time	with	charge	<input type="checkbox"/> Cot.	without
				charge
Club	Ages	Time	Season	Activities
Teenie Club	13-17 yrs	11:00-17:00	All year	Sports, excursions, special shows, night club...
Lucy's Mini Club	4-12 yrs	10:00-17:00	All year	Special games, movies, painting, mini-shows...

Rooms																			
Qty	Room Types	Bathroom	Jacuzzi	W.C.	Amplifying mirror	Bath or shower	Terrace	Telephone	Sat-TV	Air Conditioning	Ceiling fan	Room service	Minibar	Hairdryer	Safety Box	Coffee machine	2 Beds	Sofa bed	King Size Bed
5	Handicapped	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü		ü	
349	JUNIOR SUITES	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	38	ü	38
2	PRESIDENTIAL SUITES	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	2		2
76	SUPERIOR ROOM	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	ü	176	ü	176

Cleaning		
	<input type="checkbox"/> Cleaning	7 days a week
Change of towels:	<input type="radio"/> Every	days
	<input type="checkbox"/> Ecosystem (on guests request)	
Change of sheets:	<input type="checkbox"/> Every	1 days
	<input type="checkbox"/> Ecosystem (on guests request)	
Voltage:	<input type="checkbox"/> 110 v	<input type="radio"/> 125 v <input type="radio"/> 220 v

## Facilities for Handicapped

Ramps

Public Areas

Rooms:

Bathrooms:

## Entertainment

Interior

Exterior

Dance with orchestra  times weekly

Professional Shows  times weekly

Dance with records  times weekly

Entertainment Shows  times weekly

Other activities:

## Sports

Activity	Hotel	Km	With Charge	Without Charge	Comments
Aerobic	Ü			Ü	
Air-Rifle Shooting	Ü			Ü	
Archery	Ü			Ü	
Banana Boat	Ü		Ü		
Basketball	Ü			Ü	
Beach Volleyball	Ü			Ü	
Bicycle Tours	Ü			Ü	with animation staff
Billiards	Ü			Ü	
Boccia	Ü			Ü	
Dancing Lessons	Ü			Ü	salsa, merengue
Diving	Ü			Ü	
Golf		10	Ü		
Gymnastics	Ü			Ü	
Horseriding		1	Ü		
Kajak	Ü			Ü	
Parasailing	Ü		Ü		
Pool-Aerobics	Ü			Ü	
Sailing	Ü			Ü	with hobby-cat
Scuba Clinic	Ü			Ü	in pool area
Scuba-diving	Ü		Ü		PADI certification available
Snorkeling	Ü			Ü	
Table Tennis	Ü			Ü	
Tennis	Ü			Ü	3 courts, lighting included at night
Tennis Lessons	Ü			Ü	extra private lessons with charge
Volleyball	Ü			Ü	Water Volleyball in activities pool
Water sports	Ü			Ü	in activities pool

### Animals

Not admitted

Admitted

Rate / day:

Animals:

### Additional Information

Internet with charge  
all rooms with dvd, coffee machine and jacuzzi style bath tub

Convention Center on the hotel grounds  
Next opening: 18 holes golf course.