

Riviera Maya, km. 309
77710 - Playa Paraiso
Quintana Roo - Mexico
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Certifications & Services



Season / Location

Season: Open all year Open from to

Location: Directly on beach Distance to beach m.

Name of the beach:

Km. to airport Km. to airport

Km. to Km. to

Regular public bus to:

Construction details

Constructed in: Redecorated / Renovated in:

Redecorated / Renovated areas:

Building details

Nº buildings:

| | | | | | | |
|---------|----------------------------------|------------------|----------------------|---------------|----------------------|--------------|
| Floors: | <input type="text" value="3"/> | in main building | <input type="text"/> | in apartments | <input type="text"/> | in bungalows |
| Lifts: | <input type="text" value="N/A"/> | in main building | <input type="text"/> | in apartments | <input type="text"/> | in bungalows |
| Rooms: | <input type="text" value="446"/> | in main building | <input type="text"/> | in apartments | <input type="text"/> | in bungalows |
| Beds: | <input type="text" value="669"/> | in main building | <input type="text"/> | in apartments | <input type="text"/> | in bungalows |

| Hotel Facilities | | | | |
|------------------|--------------------|----------|-------------|--------------------------------|
| Qty | Name | Air Cond | With Charge | Comments |
| 1 | Bookstore | Ü | Ü | |
| 5 | Concierge | | | one in each building |
| 1 | Conference Room | Ü | Ü | |
| 1 | Doctor | Ü | Ü | |
| 1 | Dry cleaning | | Ü | |
| 1 | Gents hairdresser | Ü | Ü | |
| 1 | Internet-Corner | Ü | Ü | |
| 1 | Jewellery | Ü | Ü | Harrisons |
| 1 | Ladies hairdresser | Ü | Ü | |
| 1 | Laundry Service | | Ü | Valet service |
| 1 | Minimarket | Ü | Ü | |
| 1 | Parking | | | |
| 1 | Photographer | | Ü | |
| 1 | Post | | | |
| 1 | Shuttle bus | | | to Playacar / Playa del Carmen |
| 1 | Souvenirshop | Ü | Ü | |
| 1 | Tequilería | Ü | Ü | |

| External Facilities | | | |
|---------------------|----------|----|--------------------------------------|
| Qty | Name | Km | Comments |
| 1 | Bank | 20 | several Banks in Playa del Carmen |
| 1 | Cinema | 20 | in Plaza Pelicano - Playa del Carmen |
| 1 | Hospital | 20 | emergency room available |

| Food & Beverage | | | | | | | | | |
|--------------------------------|-----------|--|------------------|-----------|-----------|-------------------------|----------------------------|--------------------------|-----------------------------|
| Name | Situation | Services | Reserv. required | Non Smok. | Air Cond. | Dress code | Opening hours | Buffet / A la carte | Meals |
| Beach Snack Bar Coco | Hotel | All inclusive Grill snacks & Bar | | | | No | 11:00-17:00 | | Lunch snacks |
| Fumoir Robusto | Hotel | All Inclusive Bar and Cigars (with charge \$) | | | Ü | No | 17:00-01:00 | | |
| Lobby Bar Acuario | Hotel | All Inclusive Bar | | | Ü | No | 09:00-01:00 | | |
| Main Restaurant | Hotel | All inclusive Buffet | | | Ü | Nice bermudas | 07:00-10:00 13:00-15:00 | Buffet Buffet | Breakfast Lunch |
| Pool Bar Las Olas | Hotel | Refreshments & Natural Juices Bar | | | | No | 11:00-18:00 | | |
| Pool Bar Las Rocas | Hotel | All inclusive swim-up Bar in the pool | | | | No | 10:00-19:00 | | |
| Pool Restaurant El Fogón | Hotel | All Inclusive Snack-Restaurant | | | | No | 08:00-11:45 12:00-16:30 | Buffet Buffet | Breakfast Lunch Snack |
| Restaurant La Pagoda | Hotel | Chinese cusine | Ü | Ü | Ü | Long trousers mandatory | 18:30-22:00 23:00-01:00 | A la carte A la carte | Dinner Late snacks |
| Restaurant Cajún - Jambalaya | Hotel | Specialty Restaurant | Ü | Ü | Ü | Long trousers | 18:30-22:00 | A la carte | Dinner |
| Restaurant El Fogón | Hotel | Buffet | | Ü | Ü | nice bermudas | 18:30-22:00 | Buffet | Dinner |
| Restaurant Gourmet - El Museo | Hotel | Specialty Restaurant / children under 12 years not allowed | Ü | Ü | Ü | Long trousers | 18:30-22:00 | A la carte | Dinner |
| Restaurant Italian - La Laguna | Hotel | Specialty Restaurant | Ü | Ü | Ü | Long trousers | 18:30-22:00 | A la carte | Dinner |
| Star Rock Cafe Disco | Resort | All Inclusive Sports Bar & Disco - at Paraiso del Mar | | | Ü | No | 20:00-03:00 | | |
| Theatre Bar Music Hall | Hotel | All inclusive Bar | | | | No | 17:00-00:00 | | |

All Inclusive

Food: All food in main Restaurant as well as in a la Carte Restaurants and Snack Bars is included*
Reservations for all a la Carte Restaurants are required.

*Supplements for our Banqueting Service and Private

Beverage: All beverages in the Hotel are All Inclusive*

*Wine list available with Supplement surcharge
*Supplements for our Banqueting Service and Private parties

Sports: Tennis, snorkeling, beach-volley, shooting, ping-pong, billards, card games, pool diving clinic, saling, kayak, windsurfing, basket ball...

*Motorized watersports and Scuba Diving are not included

Swimming Facilities

| Qty | Description | Fresh Water | Salt Water | Heatable | Integrated | Separated |
|-----|-----------------|-------------|------------|----------|------------|-----------|
| 1 | Childrens pool | 1 | | | | 1 |
| 2 | Jacuzzi | 2 | | | | 2 |
| 3 | Outdoor Pool | 1 | | | | 1 |
| 1 | Slow River Pool | | 1 | | | 1 |
| 1 | Wave Pool | | 1 | | | 1 |

Health & Beauty

| Qty | Description | With Charge | Without Charge | Comments |
|-----|--------------|-------------|----------------|-----------------------------|
| 1 | Fitness Room | | ü | |
| 1 | Hairdresser | ü | | |
| 2 | Jacuzzi | | ü | one heated & one cold water |
| 1 | Massage | ü | | |
| 2 | Solarium | | ü | |
| 1 | Spa | ü | | |
| 1 | Turkish Bath | | ü | |

| Beach | Garden / Pool Area |
|-------|--------------------|
|-------|--------------------|

| | |
|---|--|
| <p>⊖ Sandy</p> <p>○ Fine Gravel</p> <p>○ Rocky</p> <p>⊖ Sunloungers <input type="text" value="without"/> charge</p> <p>⊖ Parasols <input type="text" value="without"/> charge</p> | <p>⊖ Sunloungers <input type="text" value="without"/> charge</p> <p>⊖ Parasols <input type="text" value="without"/> charge</p> <p>⊖ Mattresses <input type="text" value="without"/> charge</p> <p>⊖ Pool towels <input type="text" value="with deposit"/></p> <p>⊖ Garden m2: <input type="text" value="15000"/></p> |
|---|--|

| Reception | | |
|--|--|---------------------------------------|
| <input type="checkbox"/> Money Exchange | <input type="checkbox"/> Rent a car | <input type="checkbox"/> Bicycle Rent |
| <input type="checkbox"/> Safe in room - included | <input type="checkbox"/> | <input type="checkbox"/> |
| Staff speaks: | <input type="checkbox"/> Spanish | <input type="checkbox"/> German |
| | <input type="checkbox"/> English | <input type="checkbox"/> French |
| | <input type="checkbox"/> Others: Italian | |
| Accepted credit cards: | VISA, MASTER, AMERICAN EXPRESS | |

| Children | | |
|---|-----------------------------------|--|
| <input type="checkbox"/> Playground | <input type="checkbox"/> Playroom | <input type="checkbox"/> Special Menu |
| <input type="checkbox"/> Babysitting on request during night-time | with charge | <input type="checkbox"/> Cot. without charge |

| Club | Ages | Time | Season | Activities |
|------------------|-----------|-------------|----------|--|
| Teenie Club | 13-17 yrs | 11:00-17:00 | All year | Sports, excursions, special shows, night club... |
| Lucy's Mini Club | 4-12 yrs | 10:00-17:00 | All year | Special games, movies, painting, mini shows... |

| Rooms | | | | | | | | | | | | | | | | | | | | | | |
|-------|---------------------|----------|---------|--------|------|----------|-------------------|-------|---------|----------|-----------|--------|------------------|-------------|--------------|---------|-----------|------------|----------------|--------|----------|---------------|
| Qty | Room Types | Bathroom | Jacuzzi | Shower | W.C. | Bathrobe | Amplifying mirror | Salon | Terrace | Sea View | Telephone | Sat-TV | Air Conditioning | Ceiling fan | Room service | Minibar | Hairdryer | Safety Box | Coffee machine | 2 Beds | Sofa bed | King Size Bed |
| 186 | DOUBLE ROOMS | ü | | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | | |
| 5 | Handicapped | ü | | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | | |
| 24 | JUNIOR SUITES | ü | | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü |
| 24 | JUNIOR SUITES | ü | | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü |
| 14 | JUNIOR SUITES | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | | ü |
| 191 | KING | ü | | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü |
| 2 | PRESIDENTIAL SUITES | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | ü | | ü |

Cleaning

Cleaning days a week

Change of towels: Every days

Ecosystem (on guests request)

Change of sheets: Every days

Ecosystem (on guests request)

Voltage: 110 v 125 v 220 v

Facilities for Handicapped

Ramps Public Areas

Rooms: Bathrooms:

Entertainment

Interior Exterior

Dance with orchestra times weekly Professional Shows times weekly

Dance with records times weekly Entertainment Shows times weekly

Other activities:

| Sports | | | | | |
|--------------------|-------|----|-------------|----------------|--------------------------------------|
| Activity | Hotel | Km | With Charge | Without Charge | Comments |
| Aerobic | Ü | | | Ü | |
| Air-Rifle Shooting | Ü | | | Ü | |
| Archery | Ü | | | Ü | |
| Banana Boat | Ü | | Ü | | |
| Basketball | Ü | | | Ü | |
| Beach Volleyball | Ü | | | Ü | |
| Bicycle Tours | Ü | | | Ü | with animation staff |
| Billiards | Ü | | | Ü | |
| Boccia | Ü | | | Ü | |
| Diving | Ü | | Ü | | |
| Golf | | 10 | Ü | | |
| Gymnastics | Ü | | | Ü | |
| Horseriding | | 1 | Ü | | |
| Kajak | Ü | | | Ü | |
| Merengue Lessons | Ü | | | Ü | |
| Parasailing | Ü | | Ü | | |
| Pool-Aerobics | Ü | | | Ü | |
| Sailing | Ü | | | Ü | with hobby-cat |
| Scuba Clinic | Ü | | | Ü | in pool area |
| Snorkeling | Ü | | | Ü | |
| Table Tennis | Ü | | | Ü | |
| Tennis | Ü | | | Ü | 3 courts, lighting included at night |
| Tennis Lessons | Ü | | | Ü | extra private lessons with charge |
| Volleyball | Ü | | | Ü | Water Volleyball in activities pool |
| Water-polo | Ü | | | Ü | in activities pool |
| Waterski | Ü | | Ü | | |
| Windsurfing | Ü | | | Ü | |

Animals

 Not admitted

 Admitted

Rate / day:

Animals:

Additional Information

Internet Corner with charge